

PANDEMIC SAFETY PROTOCOLS

AUGUST 2020



Welcome to Lougheed House!

Lougheed House National and Provincial Historic Site follows the guidance from the Government of Alberta, the Chief Medical Officer, Alberta Health Services, and the City of Calgary to reduce the transmission of the COVID-19 virus among all those visiting our facility. We do this to sustain healthy business operations while providing a unique visitor experience for all. Lougheed House has put numerous measures and protocols in place which we are constantly monitoring. This means they are subject to change to address evolving protocols as they may arise.

Safety Protocols

- Maintaining physical distancing of 2 metres/6 feet
- New signage to guide you through a safe experience at the House
- Provision of barriers such as spit guards as applicable
- Provision of facilities for hand washing
- Provision of hand sanitizer stations
- All persons inside will wear a face mask in compliance with the City of Calgary by-law and as recommended by leading medical professionals
- Restriction of hands-on exhibits/displays to preserve the collection/artifacts and provide safe interaction where it makes sense to do so.
- Replacement of handheld audio guides with a virtual tour that is accessible via visitors' phones/networks.
- Opportunity to purchase personal protective equipment.
- Adhering to all closure notifications if they occur

Cleaning Protocols

- We employ cleaning professionals trained in COVID-19 prevention protocols
- All items that are touched will be sanitized between guest visits.
- All washrooms will be cleaned between timed tours and/or after being used by a maximum of 6 people.
- All electronic devices (i.e. payment machines, intercoms) are cleaned between use with hand sanitizer available for guests, where constant sanitizing cannot occur.

For further information, please see the following:

- [Visitor Code of Conduct](#)
- [Prepare to Visit](#)
- [Wellness Screening Questionnaire](#)

Enjoy your visit!